

Quality Policy



GREYFRIARS
PROJECT MANAGEMENT

Statement

Greyfriars Project Management Ltd recognises that the disciplines of quality, health & safety and environmental management are an integral part of its management function.

The Director considers this as a primary responsibility and to be the key to good business practice. As part of this commitment, we maintain a Quality Management System in line with ISO 9001 and 14001 practices

Objectives/Commitments

- **Compliance:** We comply with all applicable laws and regulations, as well as our industry codes of practice, to ensure the quality and safety of our services.
- **Continuous Improvement:** We follow a concept of continual improvements and make the best use of our resources by setting and reviewing objectives to achieve improvements in quality.
- **Safety and Environmental Responsibility:** We take due care to ensure that our work activities are safe for employees, suppliers, visitors, and others who come into contact with our environment. We are also aware of our environmental responsibilities when carrying out our work processes.
- **Ethical Conduct:** We conduct our business in a fair and ethical manner, ensuring integrity in all our dealings.
- **Supplier Partnership:** We work closely with our customers and suppliers to establish the highest quality standards and ensure that the materials and services we receive meet our quality standards.
- **Employee Involvement:** We promote a culture of teamwork, training, and development to empower our staff to contribute to the quality objectives of the organisation.
- **Training:** We train our staff in the needs and responsibilities of our Internal Management Systems to ensure they are equipped to maintain high standards of quality.

Policy Maintenance, Communication & Availability

To ensure continuous improvement, this policy will be maintained in line with its continual review at the annual senior management meeting.

Copies will be kept (1) digitally on the company SharePoint where all staff members will be made aware of its location (including as part of induction training for new starters), (2) physically printed on the company noticeboard in our office, and (3) digitally on our website, easily accessible by clients, interested parties and the public at large.

Jon Barnard

Director

Date: 01 / 04 / 2025